### **BC Patient Safety and Quality Council Forum – Event Details**

#### **February 25th, 2020**

Quality Forum 2020 Livestream - Health Talks

When: 7 pm to 9 pm How to Watch:

• Visit this link

Description: Health Talks, our annual evening event, starts with a ceremony to recognize the eight winners of the BC Patient Safety & Quality Council's annual Quality Awards, which celebrate improvements in quality of care. Then, eight engaging and passionate speakers will answer the question What are your hopes for health care? using the PechaKucha 20×20 format, where each presentation contains 20 photos and each photo is displayed for exactly 20 seconds before automatically advancing to the next one.

\*The above session is in the evening and will not be streamed live in HSBC 4<sup>th</sup> Floor Finlay Room.

#### **February 26th, 2020**

Plenary Presentation: Penny Pereira

When: 9 am to 9:40 am

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day Feb 26th and Feb27th

Description: https://qualityforum.ca/about-the-forum/plenary-speakers/#Penny

Quality Forum 2020 Livestream - Teaming Up for High-Quality Care

When: 10 am to 11 am

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day Feb 26th and Feb27th

Description: This breakout session (A5), with the theme Teaming Up for High-Quality Care, will feature the following three rapid-fire presentations:

- Team-Based Primary Care in Vancouver's Downtown Eastside
  - o Emery Prette, Emily Daft & Kimberly Merkli
- Creating an Integrated Health Service Plan for the Thompson Region

  Nally Calles & Syst Lineal
  - ○Nelly Oelke & Sue Lissel
  - Improving Patient Access & Interdisciplinary Care: A Three-Year Quality Improvement Journey



Heath Robson & Margaret Fry
 Click here to learn more about the presentations.

## <u>Quality Forum 2020 Livestream – Tackling the Distance: Improving Access to Care in</u> Rural & Remote Communities

When: 11:30 am to 12:30 pm

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: This breakout session (B5), with the theme Tackling the Distance: Improving Access to Care in Rural & Remote Communities, will feature the following three rapid-fire presentations:

- Single Response Advanced Care Paramedics for Rural and Remote BC
  - Roy Stanley & Renee Gilroy
- An Investigation of Rural Citizen-Patient-Community Priorities for Health Care Planning
  - Christine Carthew & Jude Kornelsen
- Project ECHO: Mental Health and Substance Use in Interior Health
  - Deb Trampleasure & Roland Engelbrecht

Click here to learn more about the presentations

# Quality Forum 2020 Livestream: Partnering to Improve Indigenous Health & Care Experiences

When: 2:30 pm to 3:30 pm

How to watch:

- <u>Visit this link</u> at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: This breakout session (C4), with the theme Partnering to Improve Indigenous Health & Care Experiences, will feature the following three rapid-fire presentations:

- Interprofessional Team Development: Nurturing Collaboration Between Indigenous Elders and Primary Care
  - Victoria Wood, David Tu & Roberta Price
- Cultural Safety: Enhancing Relationships Between Health Care Providers and Indigenous Communities
  - o Tanya Kielpinski, Jill Zirnhelt & Ghaida Radhi
- Aboriginal/Indigenous Health Improvement Committees
  - Victoria Carter

Click here to learn more about the presentations



#### <u>Quality Forum 2020 Livestream – Social Determinants of Health: Zooming Out to See</u> <u>the Big Picture</u>

When: 4 pm to 5 pm

How to watch:

- <u>Visit this link</u> at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: This breakout session (D4), with the theme Social Determinants of Health: Zooming Out to See the Big Picture, will feature the following three rapid-fire presentations:

- Supporting Health System Improvement Through Expanding Our Focus
  - Tracey Sherin
- Screening for Social Determinants of Health in Kootenay Boundary
  - Joel Kailia, Leila Dale & Cindy Loukras
- EQUIP Health Care: Implementing Health Equity Interventions at the Point of Care
  - o Vicky Bungay, Annette Browne & Colleen Varcoe

Click here to learn more about the presentations

### **February 27th, 2020**

Plenary Presentation: Diarmid Campbell-Lendrum

When: 8:30 am to 9:10 am

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: Diarmid Campbell-Lendrum Bio

# <u>Quality Forum 2020 Livestream – The Future Is Now: Leading Innovations in Health Care</u>

When: 9:30 am to 10:30 am

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day



Description: This breakout session (E4), with the theme The Future Is Now: Leading Innovations in Health Care, will feature the following three rapid-fire presentations:

- Using Machine Learning and Artificial Intelligence to Improve Hospital Operations
  - o Casper Shyr, Shaolin Tsui & Bruce Davidson
- Remote Video Monitoring Technology for Improved Patient Safety
  - Fabio Feldman, Christy Boyce & Kimberly Doering
- The Impact of Long QT Syndrome on First Nations People of Northern BC
  - Laura Arbour

Click here to learn more about the presentations

#### Quality Forum 2020 Livestream: Shifting Culture & Managing Change

When: 11 am to 12 pm

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: This breakout session (F4), with the theme Shifting Culture & Managing Change, will feature the following three rapid-fire presentations:

- Practical Tools for Change Management
  - Steve Tierney & Melissa Merrick
- Shifting the Culture of Care in Long-Term Care Homes
  - o Nadia Beyzaei, Lisa Boulton & Andrew Siu
- Working Together to Build Physician QI Capability
  - o Aman Hundal, Devin Harris & Monty Martin

Click here to learn more about the presentations

## Quality Forum 2020 Livestream: Honouring the Patient & Family Experience for Meaningful Change

When: 1:15 pm to 2:15 pm

How to watch:

- <u>Visit this link</u> at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: This breakout session (G8), with the theme Honouring the Patient & Family Experience for Meaningful Change, will feature the following three rapid-fire presentations:

- Improving with Patients Takes Time and the Results Are Worth It!
  - Marlene Apolczer & Sally Rosevear
- GPSC Patient Experience Tool: Data Source for Quality Improvement Within Primary Care



- Jennifer May
- Fostering Patient Enablement: Implementing a Patient Portal in Fraser Health
  - o Brianne Bourdon & Behdokht Mohajer

Click here to learn more about the presentations

#### Quality Forum 2020 Livestream - Plenary Presentation: Sickboy Podcast

When: 2:30 pm to 3:10 pm

How to watch:

- Visit this link at the time the session begins to start the livestream!
- In Prince George, drop in HSBC 4th Floor Finlay room where conference will be streaming all day

Description: Join us as we close out the Forum with this plenary presentation from the hosts of Sickboy Podcast.

• The three creators who make up Sickboy – Jeremie Saunders, Taylor MacGillivary and Brian Stever – are hilarious, ridiculously insightful and determined to break down the stigmas associated with illness and disease. Sickboy began because they recognized that when faced with difficult situations, illnesses and diseases, people tighten up, get awkward, and simply don't know what to say. Taking the lead from Jeremie's life long battle with cystic fibrosis, they help people understand that sometimes the best way to deal with illness, disease and life is simply to laugh. Through the therapy of laughter, we can begin to understand that whether sick or healthy, we're all human, and we're all dying, so let's talk about it.

Sickboy started in a public library recording room, moved into the hosts' own recording studio, was funded by a hugely successful Kickstarter campaign and within weeks was among the top rated podcasts in the country!

