

UBC Sauder Surgical Team Workshop

Building Capacity for Collaborative Solutions to Emergent and Elective Surgery Scheduling Challenges

This workshop is designed for surgical teams (dyad/triads - physician leaders and their administrative counterparts). It will be practical and interactive and you will have the opportunity to work in breakouts with team members from your specific site. Our objective is to give you frameworks and tools that you can apply to begin addressing your challenges together as a team.

The workshop will be delivered in three 90-minute modules delivered over a 3-4 month span.

Each surgical team will also meet twice in between each module:

- 1. Team meeting with Mahesh Nagarajan for additional guidance specific to the selected challenge
- 2. Team Coaching session with Vania Sakelaris to support team dynamics and accountability

When registering for the workshop, please ensure that your entire team can commit to attending all modules and all check-in sessions (Total of 8.5 hours over 3-4 months)

To register for the program, please click here.

For questions please contact: jessica.taylor@sauder.ubc.ca





Surgical Dyad Workshop

Building Capacity for Collaborative Solutions to Emergent and Elective Surgery Scheduling Challenges



September 15 4:00 - 5:30 PM

October 20 4:00 - 5:30 PM November 17 4:00 - 5:30 PM

Program Overview

Learning Objectives

- understand the broader issue at a systems level
- identify and define a site-specific challenge/problem related to surgery scheduling
- identify system-level solutions that can alleviate some of the issues, and
- map out a specific action plan to create change

Module 1: Identify and clarify the challenge; understand its causes

- Understand system tools to define and identify cause of problems
- Identify when to use what tools and their purpose
- Apply tools to a site-specific surgery problem

Module 2: Approaches for addressing the challenge; obstacles

- Systematic solution technique to explore solutions
- Framework for selecting solution for surgery problem
- people strategies

Module 3: Progress presentation and next steps

- Present on progress to date, and next steps
- Exchange ideas with other sites

Meet Your Instructors



Dr. Daniel Skarlicki

Daniel is the Edgar Kaiser Professor of Organizational Behaviour at the Sauder School of Business. He teaches in the EMBA in Health Care. He taught in the Tulane University School of Public Health and Tropical Medicine and in executive programs across North and South America, and Europe and Asia. His clients have included Cathay Pacific, the Government of Canada, Vancity, YMCA and Glaxo. He has won numerous teaching and international research awards. His research interests focus on how people respond to workplace injustice and how leaders add value to organizations in turbulent times.

Daniel is a lead instructor and co-Academic Director for the UBC Sauder Physician Leadership Program, which is delivered in partnership with the UBC Faculty of Medicine, the SSC and BC Health Authorities.



Dr. Mahesh Nagarajan

Mahesh is the Senior Associate Dean for Research and Professor in the Operations Division at the UBC Sauder School of Business, where he holds the Alumni Chair professorship in Stochastic optimization. He is an applied mathematician whose research looks at mathematical modelling, analysis and optimization. He has worked with various hospitals and health care systems in the US, Canada and China applying operational tools to acute settings, public health and community care.

Mahesh, along with Daniel, is a lead instructor and co-Academic Director for the UBC Sauder Physician Leadership Program, which is delivered in partnership with the UBC Faculty of Medicine, the SSC and BC Health Authorities.

Meet Your Coach



Vania Sakelaris

Vania Sakelaris MBA, CHE, RCC™, CBC™ is a seasoned certified healthcare executive (CHE) and the founder of VAS & Associates Inc. (VAS) a management consulting firm which provides customized advisory, coaching and training services to corporate executives, their boards, and their teams. VAS supports systems, organizations, and people across Canada and the US in managing transformation, strategy development and implementation at the corporate and individual levels with a focus on governance and leadership development. As a solutions catalyst, Vania has supported hundreds of individuals through impactful change.