

March 2017 Physician Monthly Messages

Feedback Requested: Changes to NH Medical Staff Rules

The <u>Northern Health Medical Staff Rules</u> have been updated and we are looking for your feedback on the revisions. The changes were made following an extensive consultation with NH medical leadership and through discussions with the NH Medical Staff Review Committee. The major changes are highlighted with red text throughout the document. We encourage you to please review the revisions in the Medical Staff Rules and provide any feedback you may have. For more explanation on the changes and why they were made, please see the <u>briefing note</u>.

Please provide your feedback by April 21, 2017 to: physicians@northernhealth.ca

Feedback Requested: NH Telehealth 5-Year Plan

How can we make it easier for you to connect with your patients virtually? <u>Northern Health's 5-Year</u> <u>Plan for Telehealth</u> provides a direction, but it needs your input. The two suggested strategies are to make telehealth more accessible and easier to use, and to create an enabling environment for telehealth in the north.

Over the next two months, Kyle Pearce will be leading a process to share the draft plan and get your feedback to ensure that it will support you and your patients. Kyle will be meeting with the divisions of family practice, medical advisory committees, medical staff associations, and relevant sub-committees.

If you would like to provide feedback, please contact:

Kyle Pearce kyle@thinkact.ca Or your local Medical Director

BC Rural Health Conference

<u>Registration</u> is now open for the <u>BC Rural Health Conference</u> May 12-13 at the Prince George Civic Centre. The conference is hosted by the <u>Rural Coordination Centre of BC (RCCbc)</u> and is approved for up to 13.0 Mainpro+ and 13.0 MOC Section 1 credits. There is also a <u>faculty development day</u> in advance of the conference on May 11 about teaching international medical graduates (IMGs). For more information on the conference, or to <u>register</u>, please see the <u>Rural Health Conference website</u>.

Contact: <u>Cpd.info@ubc.ca</u> 250-604-875-5101



Patient Safety Culture Survey

The Patient Safety Culture survey is an online survey that asks for your opinions on different aspects of your work environment. As an important part of our participation in <u>Accreditation Canada</u>, summary results from the survey will be used to assess our progress and identify patient safety culture improvement opportunities in Northern Health.

To complete the survey:

- 1. Go to https://www3.accreditation.ca/OrgInstrument
- 2. Organization code: BCRG4
- 3. Password: 42F9F147

Please complete the survey by March 31, 2017.

Contact:		
Northern Interior	Northwest	Northeast
Marlene Apolczer	Jeanette Foreman	Lexie Gordon
Marlene.Apolczer@northernhealth.ca	Jeanette.Foreman@northernhealth.ca	Lexie.Gordon@northernhealth.ca
250-565-5796	250-847-6428	250-262-5260

Safe Medication Order Writing Resources and Audits

<u>Accreditation Canada</u> requires each health authority to have an auditing system in place to ensure that Safe Medication Order Writing (SMOW) is being followed. NH randomly audits physician orders, and as of 2017, our medication safety team will be sending results to specific physicians when an order does not comply with SMOW. The results of the audit will be in the form of a letter attached to the copy of the order received, and will be placed in physician's mailbox in their facility, with patient information removed. If you receive an audit letter, please review and adjust your order-writing practice to meet the clinical practice standard.

The <u>NH Safe Medication Order Writing Clinical Practice Standard</u> was approved by the NH Medical Advisory Committee in 2014; we advise you to review this practice standard. There is also an <u>NH Safe</u> <u>Medication Order Writing E-Course for Prescribers</u> on the <u>NH Learning Hub</u> that you are strongly encouraged to complete.

Contact:

Nicole Dahlen, NH Medication Safety & Informatics Pharmacist <u>Nicole.Dahlen@northernhealth.ca</u>

Leadership Scholarship Opportunities

A list of the <u>2017 conferences</u> for physicians is now available. There is funding offered up to a maximum of \$10,000 per calendar year per physician for you to attend these conferences. The funding is offered through the <u>Joint Collaborative Committees'</u> leadership tuition scholarship.



If you are interested in attending a conference and would like to apply for a scholarship, please contact:

Candice Manahan, Executive Lead, Physician Quality Candice.Manahan@northernhealth.ca 250-645-6475

Rapid Mobilization Program Information for Prince George

The Rapid Mobilization Program was initiated in 2015 in Prince George and in 2014 in Fort St. John. The following information is for those located in Prince George, as the Fort St. John model is slightly different.

The objective of the Rapid Mobilization Program is to serve patients who urgently require home support services within 24 hours of referral. The goals of the program are to decrease emergency department (ED) admission to acute care, and to decrease wait times for home support services in the community.

The Rapid Mobilization Team provides immediate support to patients at risk of returning to ED within 8-12 hours if home support service is not provided, and provides timely access to home support services for patients being discharged from the hospital. The goal of the team is to see the patient and deliver care within 4-24 hours of referral and provide care for 1-5 days. The attending physician must sign off on the Rapid Mobilization Plan of Care referral form. The Home Support Rapid Mobilization Program Brochure and the plan of care form are available to order through Northern Health Document Source (250-649-7550, plan of care document #10-000-5143-008, brochure document #11-511-6030). For more information, please see the frequently asked questions document.

Contact:

Sharri Harfman, Clinical Program Lead, Home Support Services Sharri.Harfman@northernhealth.ca 250-565-2362

13th Annual Dr. Bob Ewert Memorial Lecture and Dinner

You are invited to attend the <u>13th annual Dr. Bob Ewert Memorial Lecture and Dinner</u> featuring Dr. Martin Magne speaking on "The Search for the Franklin Expedition." This annual fundraiser supports the <u>Northern Medical Programs Trust</u>, which provides grants to health care students who are pursuing a rural aspect of their training.

When: Saturday April 8, 2017 – 5:30pm Where: Prince George Civic Centre To buy tickets: <u>unbc.ca/giving</u> or 250-960-5750 Cost: Tables of 10: \$1,200 or single tickets: \$125

