

Date:	February 1, 2021	
To:	NH Leadership, NH Physicians	
From:	Jordan Oliver, Executive Lead, Emergency, Trauma, and Transfer Services	
	Jessica Place, Executive Lead, Regional Chronic Diseases	
Re:	COVID-19 Outbreak at St Paul's Hospital Cardiac Units Resolved: Resume Normal Process	

Cardiac transfers to St. Paul's Hospital (SPH) and Vancouver General Hospital (VGH) can resume normal post-pandemic process.

NH Cardiac Transfer Process:

- 1. Physicians can direct cardiac transfers to any of the five Cardiac Centres: SPH, VGH, Kelowna General Hospital, Royal Jubilee or Royal Columbian hospital.
- 2. Physicians are required to call PTN at **1-866-233-2337** when cardiac transfer is required. PTN will coordinate a physician conference as needed with the suggested tertiary cardiac site.
- 3. The NH Cardiac Triage Coordinator will continue to monitor cardiac transfers and work with PTN and the other Health Authorities to support cardiac transfers as needed.

For any transfer concerns or if escalation is required, please contact the NH Patient Transfer and Flow Office (PTFO) at **250-645-7896**. The PTFO is available 24/7 on a daily basis. All other questions or concerns should be directed to:

Northern Health Cardiac Triage Coordinator	Regional Lead, Cardiac Care
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