

Date:	March 17, 2021
To:	NH Leadership, NH Physicians, Patient Transfer Network
From:	Jessica Place, Executive Lead, Regional Chronic Diseases
Re:	Kelowna General Hospital surgical centre repairs: Diversion of NH cardiac patients

Kelowna General Hospital (KGH) is undergoing HVAC repairs to the Interior Health Surgical Centre. This is currently limiting the capacity to receive cardiac transfers at KGH. From now until March 26, 2021, Northern Health cardiac patients requiring transfer should be diverted to other tertiary cardiac centres. This diversion plan has been made in collaboration with all other Health Authorities to assist with referrals from Northern Health.

Until March 26 2021, physicians are to direct cardiac transfers to St Paul's Hospital, Vancouver General Hospital, Royal Jubilee Hospital or Royal Columbian Hospital. As per the regular post-COVID-19 transfer process, physicians are required to call Patient Transfer Network (PTN) at **1-866-233-2337** when cardiac transfer is required. PTN will coordinate a physician conference as needed with the suggested tertiary cardiac site. The Northern Health Cardiac Triage Coordinator will continue to monitor cardiac transfers and work with PTN and the other Health Authorities to re-direct as needed.

For any transfer concerns or if escalation is required, please contact the Northern Health Patient Transfer and Flow Office (PTFO) at **250-645-7896**. The PTFO is available 24/7 on a daily basis. All other questions or concerns should be directed to:

Northern Health Cardiac Triage Coordinator Mattie Clark Email: mattie.clark@northernhealth.ca Tel: 250-645-8664 Cell: 778-349-7126	Regional Lead, Cardiac Care Yaser Ahmed Email: yaser.ahmed@northernhealth.ca Cell: 250-552-9697
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