

Northern RACE

Call the Northern RACE line:

1-855-605-7223

**Hours of operation:
Monday - Friday
(excluding stat holidays)**

0900-1600 hours (PST)

Northern RACE (Rapid Access to Consultative Expertise) is an advice line to support primary care providers in Northern BC. Northern specialist physicians will provide telephone support for **non-urgent**, patient-related questions.

NEW! Rural Maternity Providers

Northern RACE has partnered with the RCCbc's Real-Time Virtual Support Pathways (RTVS) to connect medical staff with other rural family physicians and midwives that have expertise in maternal and newborn care. Both Northern RACE and the RTVS Maternity and Babies Advice Line (MaBAL) share mutual goals of supporting our rural medical staff with access to specialist or specialized advice. As such, MaBAL will become a selection when you call the Northern RACE phone line for non-urgent consultations focussed on pre-conception, prenatal, antenatal, intrapartum and postpartum presentations for both moms and newborns. Your call will be answered by either a family physician or midwife depending on who is on call at the time.

- MaBaL is still part of the RTVS support pathways that you can also access for video support through the RTVS ZOOM connection.
- RTVS has other real time virtual services. Please visit <https://rccbc.ca/rtvs/getting-started> to find out about the different services.

What RACE DOES provide:

- Timely guidance and advice regarding assessment, management and treatment of patients
- Assistance with plan of care
- Teaching opportunities, educational and practical advice
- Enhanced ability for PCP to manage patients in their offices
- Calls returned within 2 hours and commonly within an hour.
- Increase collegiality with Northern colleagues

For more updates about **Northern RACE** please visit our website by typing this link into your internet browser or follow the link:

<http://physicians.northernhealth.ca/PhysicianResources/>

