

Important Notice: Hemoglobin A1C Discrepant Results

Issued January 18, 2022

To:	All NH Physicians and NH Laboratories
From:	NH Quality Team
Re:	Hemoglobin A1C Discrepant Results

Background:

At the end of December 2021, UHNBC Laboratory experienced issues with the chemistry analyzer that performs Hemoglobin A1C testing. Due to instrument malfunction, HgbA1C results on the samples collected from December 6, 2021 to December 24, 2021 might have been potentially affected and might not be accurate.

The results from the following sites might have been affected:

- NW: results from all sites
- NI: results from all sites **except from GR Baker Hospital**

Sites that have **NOT** been affected:

- NE: results from all sites

Action:

- Physicians to review the Hgb A1C results and interpret the result in conjunction with the previous results and with the patient clinical picture.
- Have the patients recollected where indicated.