

Rapid Mobilization is a short term program created to assist acute care clients with their transition home after hospital admission and/or to connect client's to longer term community based home support services.

Clients are eligible to receive up to 10 days to resolve an exacerbation of a chronic condition, or to receive short term treatment until back to baseline independence. If ongoing services are required, Rapid Mobilization will connect clients to longer term home supports.

## Program Details

Rapid Mobilization hours of operation are 7:00 a.m. – 10:00 p.m.

### Contact information:

- 📞 Patient line: 250.645.6920
- 📠 Fax number: 250.645.6952

If you have a medical emergency, please call 911. If you have medical needs and it is NOT an emergency, please visit one of our community walk in clinics:

### Urgent and Primary Care Centre

#143-1600 15 Avenue (between The Bay and Mucho Burrito)

### Salveo Medical Clinic:

2155 Ferry Avenue (inside Superstore)



#healthynorth

[northernhealth.ca](http://northernhealth.ca)

11-000-6336 (08/22)

# Rapid Mobilization Program



## Rapid Mobilization Services

Services are provided by Licensed Practical Nurses (LPNs)

A range of home support and nursing services are available through Rapid Mobilization program. When appropriate, the nurses will provide teaching to client and/or family that will facilitate independent living.

Some examples of services that this team provide are as follows:

- Personal Care (sponge bathing, shower assist, dressing)
- Assistance with medication management
- Referral to other health disciplines such as Physiotherapy, Occupational Therapy, Lifeskills, Social Work, Home Care Nursing, or Home Support
- Ostomy Care
- Basic wound care (for longer term wound management, a referral to Home Care Nursing may be done)
- Vital signs when indicated by physician

## Access

Referrals to Rapid Mobilization must be sent by a physician, a nurse or a social worker.

## What to Expect

Once a referral has been received, an LPN will call you to arrange an admission to program. During admission, LPN will assess your needs and build a care plan based on this assessment. Our goal is to have the client transition to independence in their home.



## Home Visits

- Nurses will ask you for a preferred time for visits, however, their ability to accommodate this will vary depending on the needs of other patients, nurse workload, and weather conditions.
- Your home is our workplace, please be aware that a risk assessment will be completed by the LPN and any risks to staff members will be discussed. In order for the Rapid nurse to provide care, your home will need to be safe for staff, this includes refraining from using drugs or alcohol during visit, no smoking at least 1 hour prior to and during visits, keeping walkways/driveways clear from ice and snow, providing adequate lighting inside and outside, safely securing any weapons and having all pets secured in a separate room for the entirety of all visits. You will be required to sign our service agreement.
- Nurses are unable to operate on an as needed basis, visits will be scheduled.
- As Rapid Mobilization is a short term program, there could be a period between discharge from Rapid Mobilization and initiation of Home Support if so, it would be the client/client's family's responsibility to arrange private home care until Northern Health home supports have been initiated. If you require a resource sheet with a list of private care companies, please ask your nurse and one will be provided.