



MEDICAL STAFF DIGEST

A twice-weekly update for medical staff

Thursday, July 23, 2020

Medical Staff Digests are sent out every Tuesday and Thursday.

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COVID-19

NH's COVID-19 resources

For more COVID-19 information, see these OurNH pages:

- [COVID-19 \(Coronavirus\)](#)
- [Pandemic Recovery Toolkit](#)
- [Physician website](#)

Provincial case counts and statements

As of July 22, 2020, there were **69** confirmed COVID-19 cases in the Northern Health region. Although only four cases are considered active, it is important that we remain vigilant in our communities.

For the latest provincial numbers, please refer to the [BC COVID-19 dashboard](#), which is updated Monday-Friday. The dashboard may not work in all browsers; Chrome is suggested. Surveillance reports for COVID-19, which includes breakdown of cases by Health Service Delivery Area, are [posted every Thursday on the BCCDC website](#).

- [Joint statement on Province of B.C.'s COVID-19 response](#) – July 22, 2020
- [BCCDC Surveillance report](#) – July 16, 2020

New modelling and projections for COVID-19 in BC

- [New modelling and projection figures](#) are available from the BCCDC.
- These figures represent the latest epidemiological numbers and data trends and were used in the [July 20 COVID-19 joint statement](#).
- [All BCCDC COVID-19 modelling and projections](#) are available on both the [BCCDC website](#) and on the [modelling and projections page](#) of the NH physician website.

Helping children through a COVID-19 test

As children in the province venture back into their regular activities, some may need to be tested for COVID-19. BC Children's Hospital has created a [video for children to watch before they have their COVID-19 tests](#) to show them what to expect and help reduce anxiety.

For more information, see the [full BC Children's Hospital story](#) and the [BCCDC guidelines on COVID-19 pediatric testing](#).

NH COVID-19 response survey closing

Thank you to all staff and physicians who have shared their feedback on Northern Health's emergency response to the COVID-19 pandemic. To date, we have received over 400 responses and nearly 2500 individual narrative comments. A preliminary summary of key themes can be found in [this infographic](#).

The COVID-19 Emergency Response Feedback Tool **will be closing at 11:59 pm Friday, July 31**. We encourage you to continue to [share your feedback](#) up until this date.

A final summary of feedback received will be shared with all staff. Going forward, we may seek more targeted feedback on specific functions or pieces of work related to COVID-19 and will contact those departments directly.

If you have any questions, please contact Research.Evaluation@northernhealth.ca.

Food program funding opportunities

Ensuring everyone has access to food is an important part of the COVID-19 response. [This document](#) offers potential funding opportunities for community-based food programs. If you know of, or represent, a community-based organization that supports food access, some of these grants might be helpful.

Trusted links and resources for COVID-19

- [BC Centre for Disease Control](#)
- [HealthLink BC COVID-19 page](#)
- [WHO FAQ](#)
- [Health Canada FAQ](#)
- [COVID-19 content in other languages](#)
- WorkSafe BC - [COVID-19 information and resources](#)
- Northern Health COVID-19 Online Clinic & Information Line: **1-844-645-7811**

- Northern Health Environmental Health Officer Line: **1-250-565-7322**
- For **non-medical info**, call **1-888-COVID19 / 1-888-268-4319** 7 days, 7:30 am - 8 pm

For current information on restrictions on travel, gatherings and other issues, see the [Provincial Health Officer's COVID-19 webpage](#).

Other organizational news

Dragon Medical One dictation now available for all NH physicians

Dragon Medical One is now available to all NH physicians for use in NH-operated clinics using MOIS, PowerChart, and private EMRs. The service lets you dictate directly into the EMR using voice recognition technology, reducing transcription turnaround time and immediately creating clinical documentation.

Request your access to Dragon Medical One by emailing servicedesk@northernhealth.ca. IT will set up your account and work with you to schedule remote training.

Microsoft Teams is now live!

Microsoft Teams has now replaced Skype for Business for meetings, calls, instant messaging, presence indicators, and more. See more on the [OurNH page on Microsoft Teams!](#)

Helpful documents

- [FAQs](#)
- [Quick Reference Guide](#)

Training sessions (live and recorded)

- LearningHub recording of a [live webinar on July 16](#): Follow the link, then click **Register**, then **Start Course**.
- More live webinars are scheduled – all cover the same content as the one above. At a live webinar, you can ask questions and enjoy an interactive experience. All times are PDT:
 - [Thursday, July 30, 10:00-11:30](#)
 - [Thursday, August 6, 10:00-11:30](#)

Staff recognition (RAARs)

Random Acts of Acknowledgment and Recognition (RAARs)

We know that as medical staff at Northern Health, you often go above and beyond, and so do your colleagues. RAARs are a way for you recognize each other and say “thank you.”

- See the [latest RAARs](#)
- [RAAR someone today!](#)

Staff wellness

Resources for staff wellness are available in the right hand sidebar under the heading “Resources for stress and emotional support” on both the [COVID-19 page](#) and the [Pandemic Recovery Toolkit page](#) of OurNH.

Community Corner and Staff Deals

NH Community Corner: Buy, sell, and trade for NH staff members

Looking for a good used vehicle? Trying to sell your house? Community Corner is a private online swap-and-shop for NH staff members and medical staff. Categories include Housing to Rent, Housing for Sale, Pets and Livestock, Furniture and Appliances, Wanted, and much more.

- [Visit Community Corner](#)
- [Post your classified ad now](#)

Staff Deals: Get a special rate!

Did you know? Because you work at Northern Health, you can get discounts at a number of businesses, including hotels, food and dining, computers, clothing, insurance, and more. See the full list here: [Staff Deals](#).