



MEDICAL STAFF DIGEST

A twice-weekly update for medical staff

Thursday, November 12, 2020

Medical Staff Digests are sent out every Tuesday and Thursday.

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COVID-19

NH's COVID-19 resources

For more COVID-19 information, see these OurNH pages:

- [COVID-19 \(Coronavirus\)](#)
- [Pandemic Recovery Toolkit](#)
- [Physician website](#)

COVID-19 case counts and statements

As of November 10, **476** cases have been reported in the NH region since the beginning of the pandemic.

- Cases currently active: **50**
- New cases: **7**
- Currently admitted to ICU: **2**
- Deaths in the NH region since the beginning of the pandemic: **3 (0 new)**

As always, it is important that we remain vigilant in our communities.

For the latest provincial numbers, see the [BC COVID-19 dashboard](#), which is updated Monday-Friday. The dashboard may not work in all browsers; Chrome is suggested.

Surveillance reports, including a breakdown of cases by HSDA, are [posted each Friday by the BCCDC](#).

- [Joint statement on Province of B.C.'s COVID-19 response](#) – November 10, 2020
- [BCCDC Surveillance report](#) – November 6, 2020

The Northern Health Virtual Clinic soft launch has been postponed until Monday, November 16

The Northern Health Virtual Clinic will soft launch on Monday, November 16, with a focus on providing primary care services to patients in rural and remote communities.

Effective Thursday, November 12, the hours of operation of the COVID-19 Online Clinic are expanding to 10am to 10pm. The clinic experiences very high call volumes from 10 am to 1 pm. Please call after 1 pm for the best wait times.

Webpages on www.northernhealth.ca and www.physicians.northernhealth.ca are coming soon.

For questions, contact Dori Pears at dori.pears@northernhealth.ca or 778-349-4778.

Trusted links and resources for COVID-19

- [BC Centre for Disease Control](#)
- [HealthLink BC COVID-19 page](#)
- [WHO FAQ](#)
- [Health Canada FAQ](#)
- [COVID-19 content in other languages](#)
- WorkSafe BC - [COVID-19 information and resources](#)
- Northern Health COVID-19 Online Clinic & Information Line: **1-844-645-7811**
- Northern Health Environmental Health Officer Line: **1-250-565-7322**
- **Non-medical info:** call **1-888-COVID19 / 1-888-268-4319** 7 days, 7:30 am - 8 pm

For current information on restrictions on travel, gatherings and other issues, see the [Provincial Health Officer's COVID-19 webpage](#).

Overdose prevention and response

The LifeguardApp supports people who use substances alone

Social distancing orders due to the COVID-19 pandemic have made it more difficult for people to have someone with them if they use drugs. The LifeguardApp supports people who are at the highest risk of overdose death: people who use substances alone.

The app connects people to emergency responders automatically if they are unresponsive. It can be downloaded for free on a smartphone or tablet through both the [Apple App Store](#) and [Google Play Store](#).

To learn more about the app, visit: <https://lifeguarddh.com/>

Other organizational news

News from Across NH

Education opportunity: BC Specialists and family doctors sponsored to participate virtually at the IHI National Forum

The Specialist Services and the Shared Care Committees are pleased to sponsor 100 specialists and 100 family physicians in BC via their Physician Leadership Scholarship fund to participate virtually at the IHI National Forum from December 6 to 9, 2020.

The aim of this year's conference is to make health care work equitably for all.

Please note that only the cost of registration is covered through this sponsorship, and not sessional time.

How to Apply: Interested physicians can email JCCtraining@doctorsofbc.ca by Friday, November 13, 2020 with the following information: Full Name, MSP Number, Family Physician/Specialist, Specialty (if applicable), and Health Authority. Selection will be made on a first-come, first-served basis, with priority given to new participants. You will hear back from us about your selection within one week of the deadline.

MOIS update changes that will affect providers

On the evening of November 20, all Northern Health instances of MOIS will be upgraded to MOIS 2.26. Two changes with this update will affect providers directly:

Encounter summary:

The encounter summary will be updated to match the rest of the summaries in the patient's chart: it includes new functionality, such as the ability to send tasks from the summary, and hyperlinks to where the records live in the Patient Chart. For more information on this change, see the [support document](#).

DSM-5 Codeset:

There will now be the option to select the DSM-5 code system anywhere MOIS allows for documentation of a condition. As DSM-5 has a licensing fee, you must agree to a licensing agreement before using the DSM-5 codeset, and these agreements will be audited to track appropriate use. This agreement will pop up in MOIS the first time you use DSM-5. To limit licensing fees, data entry for conditions attached to the DSM-5 should be completed by the user attached to the licensing agreement. For more information on these changes and how to use them, see the [support document](#).

Wellness and more

Resources for wellness are available on the [Health and Wellness page](#) of the Physicians Website.

For more information on [staff deals](#), the [NH Community Corner](#), and [RAARs](#), visit [OurNH](#).