

Date:	October 15, 2020
To:	Primary Care Providers
From:	Julie Dhaliwal, Director – Community Services PGHS Kristin Massey, Manager – Community Services PGHS
Re:	New stand-alone site for Community Practitioners accessing COVID -19 Testing

Effective October 14, 2020, Prince George has a new, stand-alone site for COVID-19 outpatient testing for residents of Prince George. The new COVID-19 testing site will provide enhanced hours specifically for booked COVID-19 testing seven days a week from 0800-1600.

The new testing site is located in Suite 175 – 1600 15th Avenue, in Parkwood Mall (in the corner by the Cineplex theatre).

Outlined below is the process for patients requiring testing after assessment by their primary care home:

1. Patient assessed and screened by primary care provider (PCP) as per BCCDC guidelines for COVID-19 testing.
2. PCP completes requisition for patient requiring COVID-19 test.
3. Requisition faxed to **250-563-8440**.
4. The primary care assistant (PCA) at the COVID testing site receives fax
5. Client called by staff member to book appointment:
 - a. Appointments are booked in five minute appointment slots
 - b. Advise client to wait in car when arriving in parking lot for testing at set appointment time. PCA will ask patient for cell number to contact at appointment time for proceeding into clinic space.
6. Patient instructions are to wear a mask when coming into the clinic, use hand sanitizer, and go to consult room for swabbing with the Registered Nurse (RN). Masks provided if patient does not have one available.
7. RN will complete test as per current protocols.

We would like to thank the Nechako Medical Clinic and the Prince George Division of Family Practice for supporting the establishment of the temporary solution for COVID-19 testing at the Prince George Urgent and Primary Care Centre.

There is no access to appointments outside of above outlined process for community practitioners utilizing COVID-19 testing process.

All requests outside of the process will be directed to call the NH COVID-19 Online Clinic at 1-844-645-7811 for screening.