

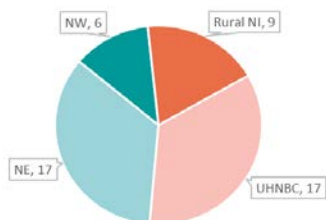
## Physician Quality Improvement and Leadership Training Available! Email Jayleen at [physicianqi@northernhealth.ca](mailto:physicianqi@northernhealth.ca)

- **Principles of Quality Improvement 4 hour workshop (all workshops 16:00 – 20:00) (3.5 credits)**
  - Prince Rupert Hospital – Boardroom – October 17, 2017
  - Fort St. John Hospital – Boardroom NE 0705 – October 20, 2017
  - PG – Learning & Development Centre Room 0501 – November 2, 2017
- **Intermediate – Lean Green Belt training – all HSDAs October 2017**
- **Co-Leadership workshops on Patient Safety Events – available on request in your site (3.5 Credits)**

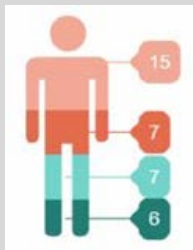
### Physician Quality Improvement Project Update

Since January 2017, PQI Coaches have been supporting an increasing number of projects, and have since provided support to 47 physician-led quality improvement projects.

Distribution of PQI Projects within Northern Health, January to July 2017



A total of 35 individual physicians are leading PQI projects throughout Northern Health, including 15 at UHNBC in Prince George, 7 in Rural Northern Interior, 7 in the Northeast, and 6 in the Northwest.



## What is the team up to?

### Seed Grant Application Results

The first seed grant application process has gone through. Three projects were reviewed and approved for funding by the review panel. The approval letters were sent out with some recommendations for each project. The PQI coaches will be assisting the applicants with next steps and moving their projects forward. The seed grants approved are:

1. Production of Patient Education App for Colposcopy Procedure – Dr. Sheona Mitchell-Foster – PG
2. Shoulder Screening Clinic – Dr. Paul van Zyl – PG
3. Implementation of Routine Offering of HIV Testing in Northwestern BC – Dr. Denise Jaworsky-Terrace

### UHNBC Coach - Shelley Movold

- Working with a team on code pink process mapping and validation-Analyzing the process that occurs during a code pink to look for areas that could be improved upon to ensure the best care for patients.
- Working with the C-section rates working group to look at ways of preventing dystocia in an effort to decrease the number of c-sections at UHNBC.
- ERAS-UHNBC has been following a pathway of care for colorectal surgeries for nearly a year now and results are showing improvements in care due to this pathway. Collaborating on this project with Physicians, NH, NSQIP, and UPIC.
- Partnering with Physicians, PSP Coach, NH, and Patient Partners, on the COPD project - 2 patient journey maps have been completed to assess the need of people living with COPD and areas of improvement for health care in Prince

George in regards to management of COPD.

- Colposcopy-Efforts are being made with Physicians, and Northern Health to create an app to improve a woman's access to information and education about the colposcopy procedure and her health situation.
- OR Booking- Working with Surgeon's and Northern Health to standardize the way in which the surgeon's book their patients for the OR.
- Priority Designation Timelines for Add-On Surgeries- Working with a team at UHNBC to review the time criteria assessed for add on surgical cases.

#### **North West Coach – Lee Cameron**

- Working with the Chief of staff and MSAs to support the development/infrastructure of CME & M&M rounds in Haida Gwaii.
- PRRH:
  - Working with a team to support SSC North Coast Post-Partum Clinic
  - Supporting Colonoscopy Service Pathway improvement
  - Working with a team to support Psychiatric & MHA community of practice structure
- Supporting BVDH with the Regional IV Iron Protocol
- Supporting a Kitimat team with acute care Patient Centered Goal Setting
- Working with the MSA and Terrace Physician Improvement Group
- Working with a team at MMH on the Service Characterization & Prioritization
- Supporting physicians in the NW HSDA with their seed grant applications
- QI Advisor on the Canadian Foundation for Healthcare Improvement Connected Medicine initiative

#### **North East Coach – Joyce Graham**

- Working with Physician Education Liaison in developing education opportunities for the NE
- Developing NE Rounds / M&M rounds and having them accredited
- Working with Patient Voices Network/Patient Safety Quality Council to develop "What Matters to You Day?" themes and responses
- Working with the Patient Voices Network on a Patient Lens Project
- Working with a team in Fort St. John to support the NE Acute Care Services Committee
- Working with the NP Continuous Quality Improvement Committee to support the Physician Orientation Package

#### **Rural Northern Interior Coach—Marna deSousa**

- Working with a team in Vanderhoof to support an Endoscopy Service Flow and Pathways Initiative
- Working with a team in Vanderhoof to support an Inpatient Whiteboard Initiative
- Working with the Northern Quality Improvement Collaborative (NCQI) to support their Peer Mentor Network Initiative
- Exploring QI opportunities in Fraser Lake for transitions in care for high risk pregnancies and patient flow for management of controlled medications
- Exploring opportunities in Mackenzie for a quality improvement initiative to support the development of a standard response to sexual assault in a rural acute care setting
- Providing data to identify quality improvement opportunities in Fort St James (MHA - emergency department visits and inpatient rates of admission)
- Participation in the review of physician quality improvement seed grant applications
- Collaborate with provincial PQI teams to develop a physician quality improvement education curriculum

### **Coordinator – Jayleen Emery**

- Coordinated physician attendance at IHI Quality Improvement Course in Vancouver.
- Answer physician inquiries on quality improvement and leadership opportunities.
- Promote and coordinate physician quality improvement workshops
- Collaborate with communications advisor to promote physician quality improvement in the north.
- Assist physician quality improvement coaches.
- Assist with Canadian Foundation of Health Care Improvement Connected Medicine initiative.
- Coordinating and assisting with the seed grant applications and processing.
- Collaborating with the Quality and Innovation team to coordinate physician quality improvement training opportunities.
- Working with the Specialist Services Committee, Northern Health and other organizations to ensure the appropriate quality improvement tools and training are provided to physicians.
- Coordinating with the Physician Education Liaison to provide support to physicians with quality improvement training and education.
- Promoting physician quality improvement opportunities at local and provincial conferences.
- Working with program leads to build working relationships to deliver relevant information to physicians.
- Coordinate with the NMP coordinator to promote quality improvement training opportunities.
- Collaborating with provincial PQI staff to share qi tools and information.

### **Physician Education Liaison – Heather Gummow**

- Finalized the NW, NE, NI & PG Rounds/M&M Rounds accreditation applications for use in each community throughout the Health Authority.
- Coordinated and developed the Northern Health Visiting Physician Education Rounds accreditation to promote CME accredited talks with clinical outreach visits.
- Organizing Northern Doctor's Day for November 3<sup>rd</sup> in Prince George.
- Supporting physicians throughout NH to develop and increase education in their communities.
- Working with the Prince George Division of Family Practice to accredit their annual members meeting.
- Collaborating on a provincial working group looking at how to best support physicians with CME and accreditation.