



## Command Center Dashboard

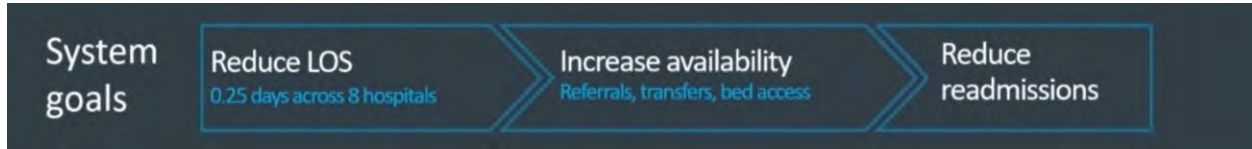
The future of the care team and operational management, for both volume and cost containment, is more of a process-driven model.

CCD breaks down the silos within Capacity Management, Workforce, Care Coordination and Enterprise Visibility.



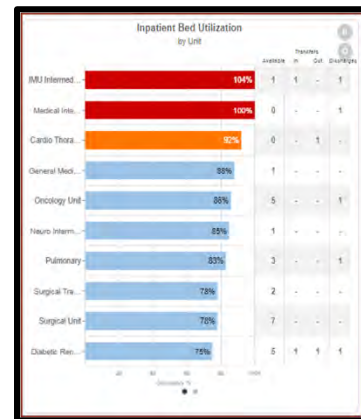
### Advantages

- ✓  Real-time, operations-centric solution for enterprise visibility
- ✓  Designed to aggregate data across several disparate systems into a unified, streamlined visual.
- ✓  Provides predictive (next 12 hrs), actionable data to allow management processes and operations that affect each patient stay.
- ✓  Decreased costs by improving patient throughput and optimizing transitions of care.
- ✓ A single view combining multiple streams of data across venues, roles, and solutions.
- ✓ Improved Communication and Visibility
- ✓ Data latency < 1 sec
- ✓ Keeps a pulse on the organization
- ✓ Allows leaders to help remove barriers
- ✓ One place, real time, one source of information
- ✓ Keeps people connected and engaged
- ✓ Can be incorporated into huddles, bed management meetings
- ✓ Home use View capability



## Widgets

- Inpatient Census widget
- Off Service widget
- EVS - Discharge and Transfer widget
- Patient Transport widget
- Emergency widget
- Surgery widget
- Inpatient Bed Utilization by Level of Care widget
- Inpatient Bed Utilization by Unit widget
- Discharge Progression widget



## Emergency Department

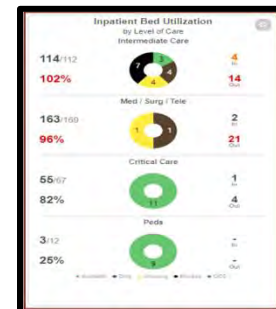
- works in association with First Net ED Dashboard
- Visibility of Emergency encounters
- Visibility of Emergency Waiting Room
- Median Length of Stay
- Visibility of Admissions Pending and time to complete
- Assessment of NEDOCS (overcrowding metric)



## Surgical Services



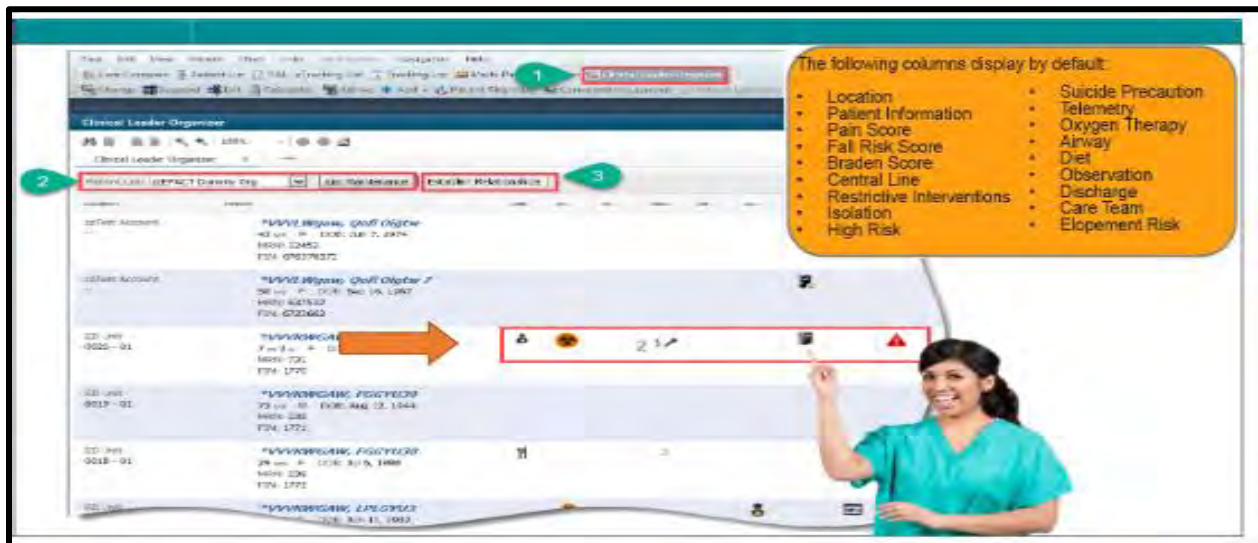
- defines level of care
- Sorts bed utilization
- One to one relationship
- Associated with CapMan Patient Flow
- Visibility of Scheduled/Add-On cases
- PACU Census & Pending Admits
- % of First case On-Time Start





## Clinical Leader Organizer (CLO)

The Clinical Leader Organizer is an interactive organizer that supports communication and coordination across the continuum of care.

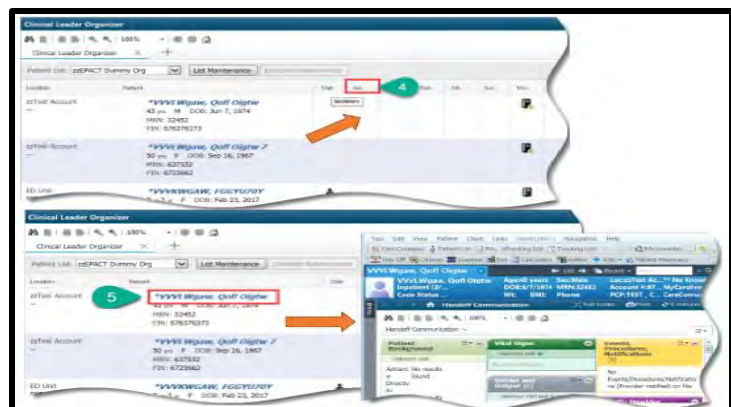


- ✓ Provides a high-level direct view of patient data, performance, goals & objectives.
- ✓ Multi Column View
- ✓ Progressive patient information
- ✓ Guards against potential risks to the patient
- ✓ Visibility of Critical High, Abnormal High, Abnormal Low, and Abnormal values are displayed in identifiable colors.

### CLO consists of four workflow tabs:

- Clinical Leader Organizer
- Multi Disciplinary Rounding
- NICU
- Critical Care Clinical Leader Organizer

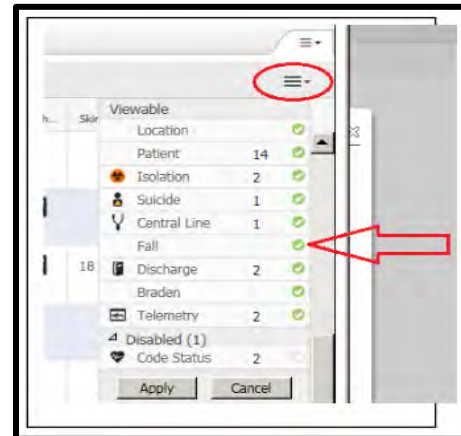
The displayed information that is pulled from various parts of the patient chart (including specific orders and clinical documentation) represented with icons, numbers of entries, or brief text.



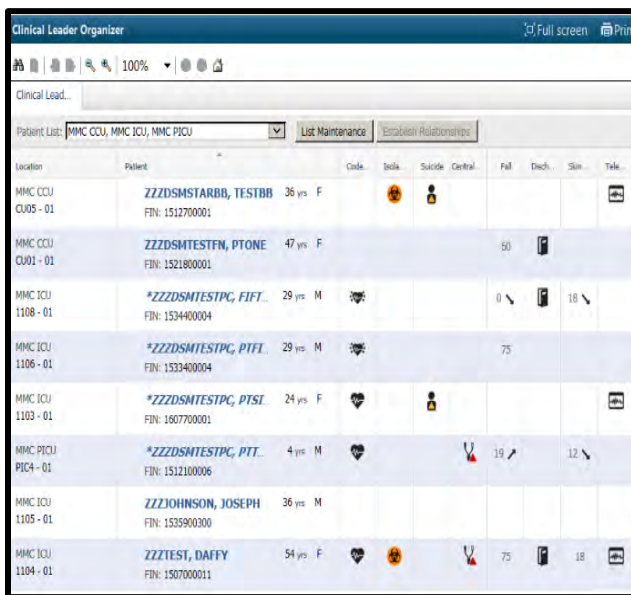


## Clinical Leader Organizer (CLO)

- ✓ customize columns to fit your needs.
- ✓ Drag and drop functionality.
- ✓ Click on any icon to view what it represents.
- ✓ Click on any icon for more real-time information.
- ✓ Hover to discover (column names)
- ✓ Access patient charts by one click.
- ✓ CLO can be refreshed to view the latest patient information, including newly admitted patients.
- ✓ Offers additional information in easy to-open dialog boxes with one click



The CLO is a dashboard within PowerChart based off existing patient lists and configured by the user. The patients on your patient list are the ones viewable within CLO.

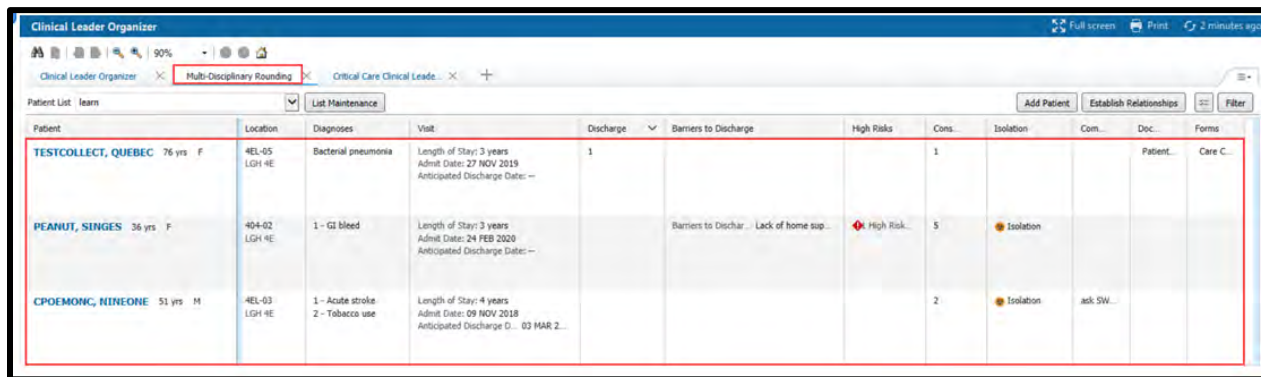


Icon		Icon	Order or Charting element
Catheter	Icon fires based on the documentation in a catheter activity as Inserted, Assessed, or discontinued.	Isolation	'Isolation' order
Suicide	Suicide precaution orders and documentation in the safety band of precautions for suicide	Central Line	Central IV Activity charting (ie, Assessment or Access) Central IV Dressing Activity charting
		Falls Risk	Peds Fall and Adult fall risk documentation
Restraints	Based on order for Violent and Non-violent restraints	Discharge	'Discharge' order
High Risk	Documentation for precautions under Protocols/precautions in the Safety Band	Telemetry	'initiate telemetry protocol' order
Diet	'Diet, Adult' & 'NPO' orders only	Observation	'Individual Observation Record' order
		Skin Integrity	'Braden & Braden Q Score' charting



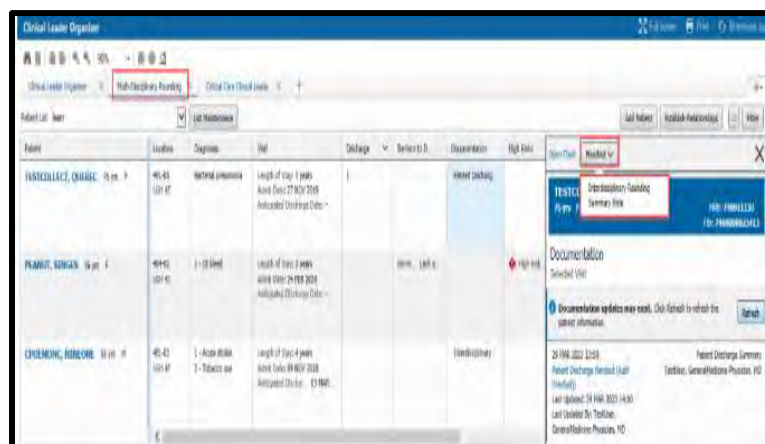
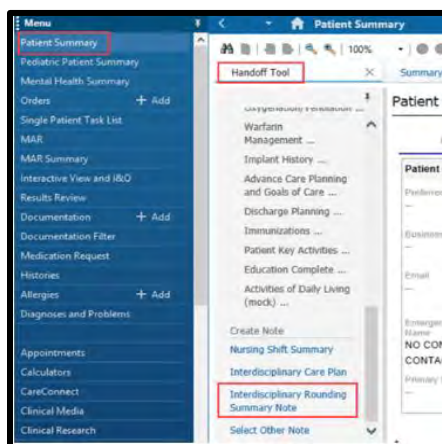
## Multi-Disciplinary Rounding

- ✓ High level overview of patient data for rounding and discharge planning
- ✓ Focuses on patient discharge readiness
- ✓ Documentation provides access to completed notes, rounding summary note, handover
- ✓ Direct access to patient chart
- ✓ Access to **Care Coordination PowerForm** from *Create* drop-down
- ✓ Access to **Form Browser** by clicking *Open Form Browser* hyperlink



Patient	Location	Diagnoses	Visit	Discharge	Barriers to Discharge	High Risks	Cons.	Isolation	Com.	Doc.	Forms
TESTCOLLECT, QUEBEC 76 yrs F	4EL-05 LGH 4E	Bacterial pneumonia	Length of Stay: 3 years Admit Date: 27 NOV 2019 Anticipated Discharge Date: --	1			1			Patient...	Care C...
PEANUT, SINGES 36 yrs F	404-02 LGH 4E	1 - GI bleed	Length of Stay: 3 years Admit Date: 24 FEB 2020 Anticipated Discharge Date: --		Barriers to Dischar... Lack of home sup...	High Risk...	5	Isolation			
CPOEMONG, NINEONE 51 yrs M	4EL-03 LGH 4E	1 - Acute stroke 2 - Tobacco use	Length of Stay: 4 years Admit Date: 09 NOV 2018 Anticipated Discharge D... 03 MAR 2...				2	Isolation		ask SW...	

The **Interdisciplinary Rounding Summary** note is used to document discussion outcomes of rounds by the designated scribe/appropriate clinician. Your unit's rounding documentation process may vary dependent on your unit's specific processes.



- ✓ Review patient information in the **Multi-disciplinary Rounding** tab within **Clinical Leader Organizer (CLO)**
- ✓ Document on **Interdisciplinary Rounding Summary Note**
- ✓ Document on **Care Coordination PowerForm**



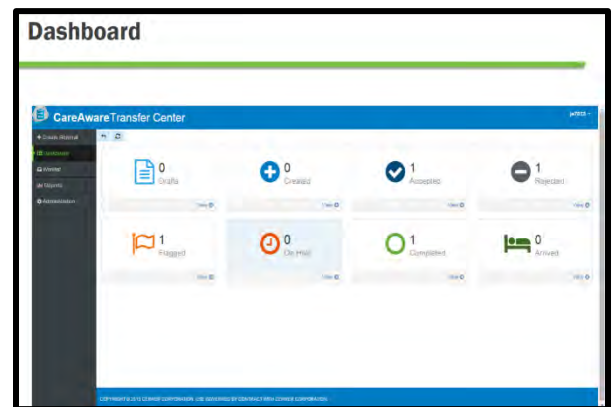
## Transfer Center

CareAware Transfer Center facilitates the tasks of clinical assessment, collaborative communication, and documentation associated with transferring patients for direct admission to an acute care hospital setting where an appropriate level of care based on the patient's clinical needs can be provided.



### Why use the Transfer Center?

- Manage patients who require direct admission into a facility from an outside health care facility.
- Capture clinical documentation for patients who need direct admission.
- Time stamped communication between providers about patients who need direct admission.
- Capture patient demographic data for a case.
- Ability to view the following case information:
  - Creation
  - Acceptance
  - Hold
  - Declined
  - Canceled
  - Completed



## Future Roadmap

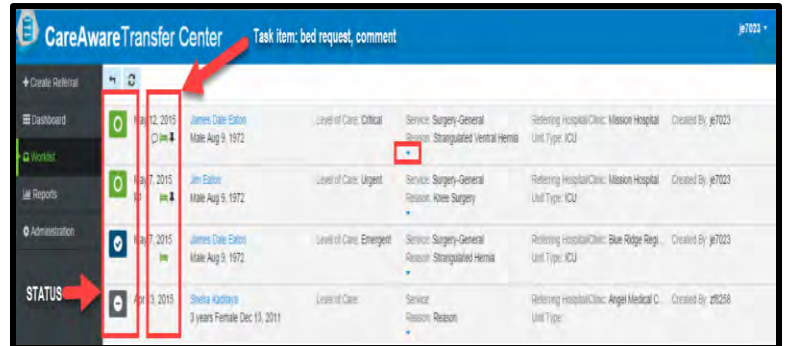
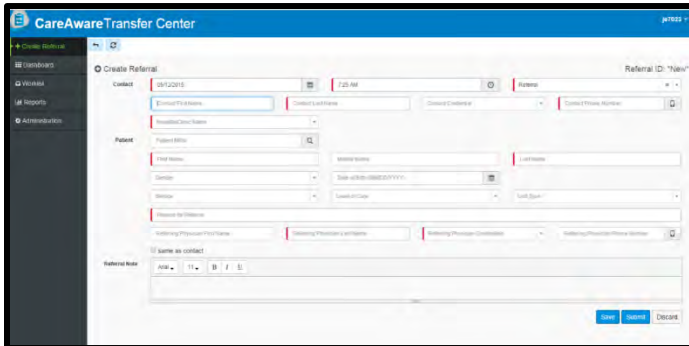
- Cerner Integration
- Transfer Center
- Capacity Management
- Command Center Dashboard
- Interoperability
- Facility to Facility Communication
- Streamlining patient care and services
- Efficiency and Real-time data and metrics
- Computer Order Entry and Digital Documentation



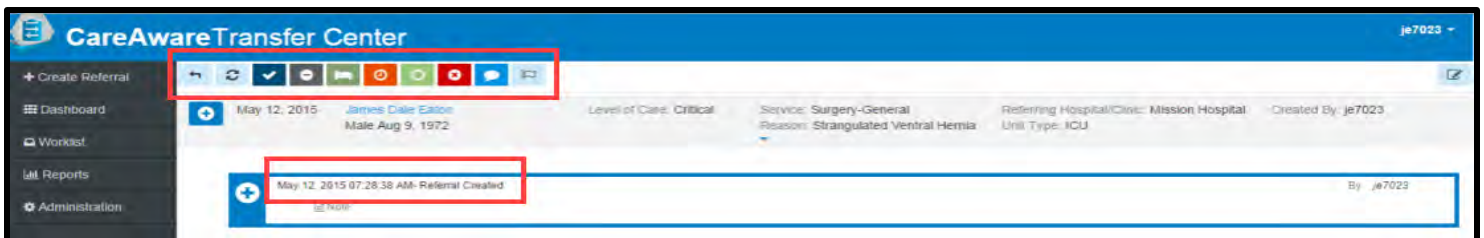


## Transfer Center

### Referrals



### WorkList



### Key Features

- Ability to define case documentation forms that capture pertinent contextual data.
- Streamline coordination between clinicians and directly admit patients by capturing information between venues.
- Ability to filter and sort custom worklists to display patient case populations and manage bed assignments.
- Ability to display Transfer Center data (Accepts, Declines, Cancels) and other details for active transfer center cases.
- Manage inbound and outbound transfers to and from their facilities.
- Manage & make pertinent decisions regarding bed/staffing needs.
- Information flows to Capacity Management Pre-Admit list

