The Chief Medical Information Officer update
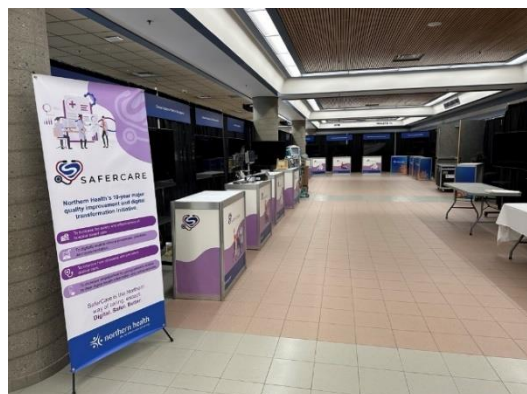
June 18, 2024

In these updates, you'll hear directly from Northern Health's Chief Medical Information Officer (CMIO) on important SaferCare updates for medical staff. These updates and other SaferCare resources will be posted to physicians.northernhealth.ca.

Medical staff workshop at NHA Spring Leadership Forum 2024

SaferCare and a variety of other digital health-related topics were featured in the Leadership Forum Digital Health & HealthSpaces showcase where there were over 50 demonstration booths staffed by NH staff and key vendor partners. There was a medical staff event which brought physicians and nurse practitioners together to experience the booths and learn about SaferCare and other digital health advancements.

"As an active operational leader and HealthSpaces lead, it was very useful to see the demo Safercare pods in person and interact with our Northern Health staff subject-matter experts. Having new technology demonstrations and the opportunity to interact with the leading health care technology vendors elevated the experience. I hope others found the event useful and would support a follow up event next year." – Kerry Laidlaw, Site Manager, Haida Gwaii Hospital and Health Centre - X̲aayda Gwaay Ngaaysdll Naay

This showcase was the second of a series of three that are intended to show the future of health care supported by digital health in a visual and interactive way. If you attended the event, thank you for your interest and engagement!

Access printed resources (one-pagers) from the showcase here:
- SharePoint: Digital Health & HealthSpaces Showcase 2024 (sharepoint.com).
- Medical staff website: physicians.northernhealth.ca/physician-resources/safercare.

Join the SaferCare Medical Staff Advisory Committee

The SaferCare Medical Staff Advisory Committee is seeking additional membership, in particular from medical staff in the Northeast. Nurse practitioners and physicians are encouraged to join.

Committee purpose: This committee will play a major role in decision-making for build content and workflow for SaferCare as we advance and further invest in the Cerner EMR (electronic medical record). If you would like to be involved and have a say in how the Cerner EMR will be built, please submit an expression of interest to be considered for a position on the committee.

To submit an expression of interest: complete an expression of interest form and send to Dr. Ronald Chapman, VP Medicine.

Committee meeting time: the second and fourth Monday of the month, from 4pm to 5pm PST via Microsoft Teams.

Compensation: hourly compensation will be provided for member participation.

New generative Artificial Intelligence tool now available for all NH staff and medical staff

Generative Artificial Intelligence (generative AI or GenAI) is becoming more widely used in health care and other industries, and Northern Health recognizes the benefits of this innovative technology and how it can help save time for health care workers. NH is implementing generative AI tools and policies to take advantage of this technology.

As of June 13, Microsoft Copilot for Web, a web-based GenAI tool, was launched to offer the benefits of GenAI while protecting the privacy and security of the NH workforce and patients.

Be sure to watch for news of the NH launch of Copilot functionality within Microsoft 365 Apps to enable even more benefits.

Learn how to access the tool and training resources below.

SAFERCARE

Approved GenAI tool	How to get access	Usage
Microsoft Copilot for Web	All NHA users have access with their NH account. In a browser, go to https://copilot.microsoft.com. Sign-in with your NH credentials. Double check that you see a green "Protected" badge in the top right-hand side	• Search (e.g., improved "Google" search experience) • Internet research (e.g., Explain [topic X] …) • Summarization (e.g., Summarize this page "include link to the webpage" …) • Creating draft content that is reviewed and edited by the creator (such as text like paragraph, email, ideas and images). • Remember to include a footnote/disclaimer and citations as appropriate.

Help and training sessions are available to learn best practices and tips for using the tool. Office hours are also available for questions.

Access the training sessions and resources here: Enhancing health care delivery through generative Artificial Intelligence (NH SharePoint login required).