



SAFERCARE



Dragon Medical One (DMO) and SaferCare

About DMO

The Dragon Medical One (DMO) voice recognition solution is available for medical staff to complete dictated clinical documentation in EMRs and is a key strategy for supporting clinical documentation in the SaferCare project.

DMO is a cloud-based software that provides clinical speech recognition for acute, community and primary care services, instantly transcribing voice recorded notes into clinical documents.

Currently, it is available to physicians, residents, nurse practitioners and duty to accommodate staff, but roll out to other clinical staff is expected soon.

Benefits of using Northern Health's DMO



Improved patient care

Documentation is immediately available for patient care



Portable convenience

Single voice profile that can be used across EMRs



Improved workflow for community-based dictations



Short training time



Built in productivity tools can decrease documentation time



Cost savings

DMO is available to physicians at no charge

Coming Soon...“Copies To” Functionality in Cerner

Copies To / Carbon Copy (cc) functionality will soon be implemented in Cerner and physicians will be able to add cc's to clinical and dynamic documents. Estimated date of implementation is June 2024.

DMO access and training

Northern Health physicians, residents, and nurse practitioners are given an account for DMO as part of the clinical staff onboarding process and access is provided upon completion of training. New medical staff that have not received training can request it by contacting the Service Desk.

Existing physicians, residents and nurse practitioners can request access to DMO by submitting a request for a DMO account and training through the Service Desk: phone: [1-888-558-4357](tel:1-888-558-4357) or email: servicedesk@northernhealth.ca.

DMO Resources

NH DMO Website

For more information about Northern Health's Dragon Medical One, and access to NH DMO resources, check out [Dragon speech recognition | Physicians \(northernhealth.ca\)](#)



Dragon speech recognition

Northern Health provides access to Dragon Medical One (DMO) voice recognition solution to all medical staff working with Northern Health. DMO is a cloud based software that provides clinical speech recognition for acute, community and primary care services, instantly transcribing voice recorded notes into clinical documents.

[Getting started](#)[Resources](#)[Contacts](#)

DMO In-App Resources

Additional DMO training and reference materials are available directly in the application.

Open the application and dictate “**open training**” in the where you will navigate to the integrated learning platform. Here you will find training videos, on-demand webinars, quick reference guides, and the Train Your Dragon webinar series.

