



PowerMic Mobile for Dragon Medical One (DMO)

Installing & Configuring PowerMic Mobile (PMM)

NH IMIT will send an email with the configuration link to set up the NH profile in PowerMic Mobile. Refer to the email for the most up to date instructions and links for downloading and installing the PowerMic Mobile app.

1. Download the PowerMic Mobile app from the iTunes or Play Store.
Do not open the application at this point.
2. Open the configuration email on your mobile device and click the **device specific link** (Android or iPhone).
3. When prompted for an application to open the link, select PowerMic Mobile and follow the rest of the prompts.

Logging Into DMO & PowerMic Mobile

Note: Launch DMO on your computer before launching the PowerMic Mobile application.

1. In the Dragon Medical One login window, select the PowerMic Mobile and select OK.

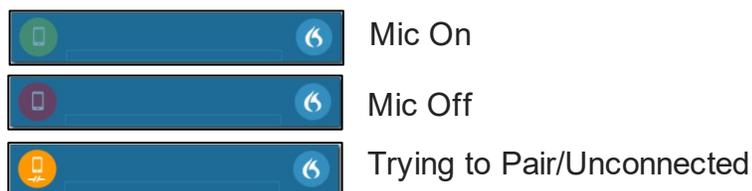


2. Log into PowerMic Mobile on your mobile device.



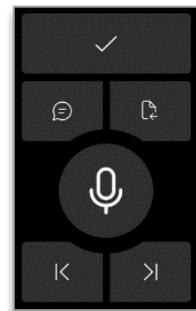
DragonBar PowerMic Mobile Microphone Status

When logged in with the PowerMic Mobile microphone source, the microphone icon on the DragonBar will display as a smartphone symbol.

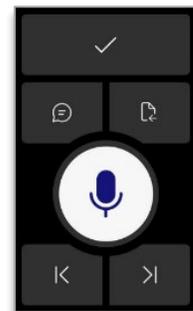


PowerMic Mobile Microphone Status (on mobile)

- Start and stop recording **via your mobile device**; the PowerMic Mobile icon in Dragon Medical One does not start recording.
- Touch the microphone icon in the center of the phone to turn the microphone on and off. Saying “Microphone off” also turns the PowerMic Mobile microphone off.
- After you turn on the microphone, pause slightly before beginning dictation. Ensure the microphone icon in the DragonBar is green before speaking.
- Position the microphone just below your mouth, approximately 1” from mouth.
- Pause briefly before and after saying commands.



Microphone Off



Microphone On

Troubleshooting

- If the configuration link fails with your phone connected to Wi-Fi, turn Wi-Fi off on the phone and try again using cellular data. Some wireless networks may have firewalls blocking the connection.
- If the phone does not pair automatically, this usually indicates a problem with credentials. Contact the Service Desk for assistance: phone: [1-888-558-4357](tel:1-888-558-4357) or email: servicedesk@northernhealth.ca.
- If the phone is not connected to Wi-Fi and there is low cellular signal, you may have difficulty using PowerMic Mobile.
- If the smartphone locks or receives a call while using PowerMic Mobile, the pairing will be disconnected. Extending screen lock timeout will minimize pairing disconnection occurrences.

