

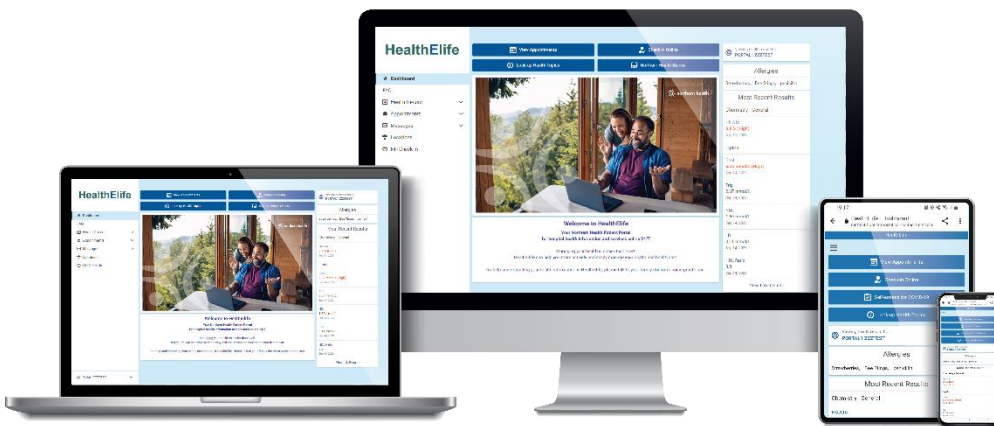


The SaferCare Initiative Update

February 29, 2024 edition

Welcome to the world of SaferCare! In these brief strategic initiative updates, you'll find information about what the SaferCare team has been working on, how you can get involved, and other important details. For the most up-to-date initiative information, visit the [SaferCare page on MyNH](#).

Patient portal spotlight: Take control of your health with HealthElife



Do you use HealthElife? Check your personal lab results, read your personal imaging report, book your next appointment, all from your phone or computer.

HealthElife is Northern Health's patient portal that

gives patients the power to view and interact with their digital health information.

HealthElife gives patients 24/7 secure online access to their hospital results and reports from any computer or smartphone. Patients can also access the information and services of any adult or elderly family member they may be supporting in care. Parent/guardian access is coming soon.

HealthElife allows you to:

- View personal lab results
- Link to a Lab Test Library to help interpret your results
- View personal x-ray, ultrasound, and other medical imaging reports
- Book lab appointments at most Northern Health medical laboratories
- View scheduled hospital lab and medical imaging appointments, with more appointment types coming soon
- Check in online for walk-in lab and other outpatient services
- Share personal health information with caregivers

For more information:

For more information about HealthElife and how to set up an account, visit: <https://www.northernhealth.ca/services/digital-health/healthelife>. Questions about HealthElife can be directed to consumerhealth@northernhealth.ca.



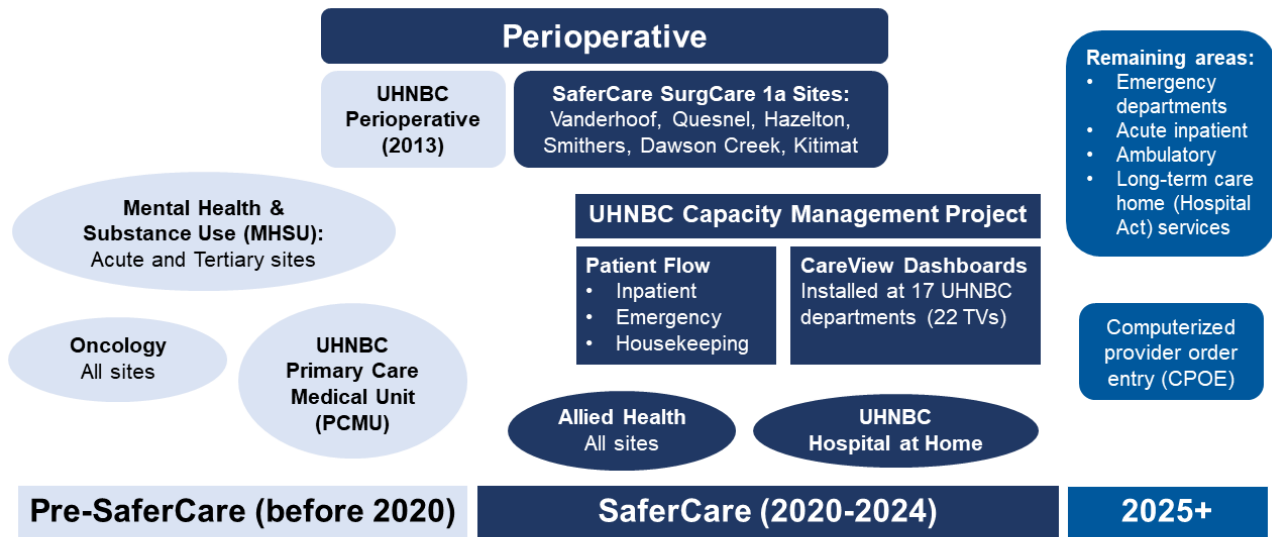
SaferCare snapshot: what's live now?

Below is a high-level summary of the clinical areas of NH that have gone digital and transitioned to clinical digital documentation.



NH clinical areas that have gone live with clinical digital documentation

As of February 29, 2024



- **Oncology Units:** use clinical digital documentation. For the following sites: Daajing Giids, Dawson Creek, Fort St. John, Kitimat, Prince Rupert, Quesnel, Smithers, Terrace, Vanderhoof.
- **Mental Health and Substance Use (MHSU)** for inpatient units and tertiary services document digitally. Sites include: UHNBC and Iris House (Prince George), GRB (Quesnel), MMH (Terrace), and DCGH (Dawson Creek).
- **UHNBC Primary Care Medical Unit (PCMU)** uses inpatient digital documentation.
- **Allied Health:** Pharmacists, Dietitians, Social Workers, Rehabilitation Services (Occupational Therapists, Physical Therapists, Speech-Language Pathologists and Recreation Therapists) use clinical digital documentation – for all NH sites.
- **Perioperative sites:**
 - UHNBC has used SurgiNet, a Cerner (Oracle Health)-based integrated record that shows perioperative documentation from scheduling through to postoperative care, since 2013.
 - As part of the SaferCare SurgCare Phase 1a work, the following surgery sites have gone live (primarily implementing the Cerner applications SurgiNet for nursing documentation and SAAesthesia for anesthesia documentation).
 - **Live sites:** Vanderhoof, Quesnel, Smithers, Dawson Creek, Hazelton, Kitimat.
 - **Remaining Sites:** Prince Rupert, Fort St John.
 - **Other:** Terrace (new hospital) – timeline to be determined.



- **UHNBC Hospital at Home:** uses clinical digital documentation.
- **UHNBC Capacity Management Pilot Project.** Under the Capacity Management Pilot Project, the following Cerner (Oracle Health) applications were implemented at UHNBC to improve patient flow and support discharge planning.
 - **Patient Flow:** Implemented in the UHNBC inpatient, emergency, and housekeeping units in 5 waves.
 - **CareView Dashboards:**
 - Installed touch screen dashboards in 17 UHNBC departments with 22 televisions in total.
 - Note: the technology has been implemented, but not the new workflow and huddle changes (this will be led by the application vendor Cerner/Oracle Health).

Note: The Capacity Management Project is not yet complete. Order integration and documentation integration have not been built yet and will not be in place until there is a full SaferCare go live at UHNBC. The full implementation will eliminate manual entry of discharges and patient attributes and will reduce manual entry of transfers and cleaning jobs because of the automation that comes from digital documentation and ordering. This will make a more efficient workflow.

SaferCare staff feature: Andrea Lorette

Andrea Lorette is an Information Governance Lead for Northern Health and is a Co-Lead for the information and analytics areas of SaferCare.

Based in Prince Rupert, Andrea is a leader in health care information management and has had numerous Canadian health care organizations use her leading-edge work as a model. She recently completed a masters course which saw her interview 19 health information leaders from across Canada and synthesize their insights into a toolkit titled

[Electronic Health Record Transformation Project Impacts on Health Information Management Services and Functions.](#)



The toolkit was published by the Canadian Health Information Management Association and will support SaferCare as we transition to an electronic health record (EHR) with full electronic documentation and computerized provider order entry (CPOE). To get a copy of the toolkit, contact Andrea at andrea.lorette@northernhealth.ca.

Future SaferCare updates: share your ideas!

If you have information you'd like to include in future SaferCare initiative updates, please reach out to Haylee Seiter, the Communications and Marketing Lead for SaferCare, at Haylee.seiter@northernhealth.ca.