

The SaferCare Initiative Update

May 29, 2025

Latest news: Haida Gwaii sites pushed out

Ongoing consultations with the Ministry of Health have created enough uncertainty that the SaferCare Steering Committee has made the difficult decision to push out the first go live dates for Haida Gwaii. Haida Gwaii Hospital and Health Centre – Xaayda Gwaay Ngaaysdll Naay (Daajing Giids) and the Northern Haida Gwaii Hospital and Health Centre (Masset) were originally scheduled to go live in October 2025. Pushing out the go lives for both these sites will ensure all critical components are in place for a safe and successful implementation. This means the subsequent go-lives planned for Fort St. James and Terrace will also be pushed out. The SaferCare Steering Committee understands this decision may be disappointing and remains committed to a successful implementation and supporting teams through this transition. Updated timelines will be communicated once more information is available.



Pictured: a [#SnapsbyStaff](#) photo of the sunrise over Daajing Giids.

If you have questions, please reach out to the [SaferCare Executive Sponsors](#):

Angela De Smit, Aaron Bond (interim coverage for Lisa Zetes-Zanatta), Dr. Ronald Chapman, or Jeff Hunter.

Carbon copy (CC) in Cerner PowerChart available to all providers

In addition to [build work](#) and [go live preparation](#), SaferCare team members have been working on a [Carbon Copy \(CC\) functionality in Cerner PowerChart](#). This functionality allows providers to specify recipients and direct copies of documents to them. It includes a signature block that displays the name of the document author and any carbon copies. This feature is available to all providers. It is the equivalent to "Copy to" or "CC" in an email context. While automated distribution rules for some document types are already in place, the ability to directly specify document recipients helps clarify document distribution and enhances the clinical documentation process overall.

Carbon copy improves provider communication and collaboration

The implementation of the CC functionality is beneficial for providers as it addresses the urgent need for self-authored documentation. It enables physicians to copy other providers and also provides a mechanism to add and copy new providers outside of the health region in the rare case they are not listed in the Cerner provider lookup table.



This improves communication and collaboration by directing documents to the full list of intended recipients in an easy workflow for the documenting physician.

“[It] might seem like a small thing, but having clear and concise communication about patient information being sent from hospital to community systems means that patients get better care in the community. This is also essential for the upcoming go live of SaferCare, as more in-hospital documentation will happen directly in Cerner.” – Dr. Carl Severson.

Carbon copy paves the way for comprehensive digital clinical documentation

The carbon copy functionality is integral to SaferCare, as it facilitates the transition to comprehensive in-hospital digital clinical documentation using the Cerner electronic health record (EHR) system. By enabling digital clinical documentation, carbon copy significantly enhances the overall documentation process within NH acute care facilities. This improvement not only streamlines clinical workflows but also boosts the efficiency of health care providers, contributing to the broader goals of SaferCare to increase patient safety and the effectiveness of care.

For more information on carbon copy

See [New Cerner PowerChart features for Clinical Documentation](#) for information on feature limitations, training and support, and contact information.

The “why” behind SaferCare

Have you seen [this video](#)? It was developed in May 2023 to give an overview of what SaferCare is, why the initiative is important at NH, and some of the exciting future possibilities. If you haven’t seen it, check it out. Its sister video can be found here on the SaferCare MyNH page: [What is SaferCare?](#)

Note: Some individuals in the video have changed roles since the video was created.



<https://youtu.be/qDIHREJeUTY>



Staff spotlight: Dr. Tim Graham the new Chief Medical Information Officer (CMIO) while Dr. Kristina Garrels remains SaferCare medical lead



On March 1, Dr. Tim Graham joined NH as the new Chief Medical Information Officer (CMIO). With over 15 years of experience in electronic health record systems and a strong background in emergency medicine and health information science, Dr. Graham brings a wealth of clinical and administrative expertise. He previously served as Associate CMIO at Alberta Health Services, where he led major improvements in clinical information systems and physician engagement. Based in Alberta, Dr. Graham will work virtually and is planning to travel to NH soon. Big thanks go to Dr. Kristina Garrels, who has diligently served as the interim CMIO during this transition period, ensuring continuity and involvement in SaferCare. Dr. Garrels will stay on as associate

CMIO and continue supporting the SaferCare project as the medical lead.

Welcome Dr. Graham and thank you Dr. Garrels!